

Archer® Crisis Management

Use Case for Business Resiliency

The Challenge

Crisis management teams must work quickly and efficiently to understand and assess crisis events, protect the organization, and react in a measured and appropriate way to bring the disruption to a close. In many organizations, crisis teams are not looped in by incident response teams early in the life of the event, impacting their ability to reduce the effects of a crisis on the organization.

Overview

Archer® Crisis Management provides a coordinated, consistent and automated approach to handling crisis events. By aligning crisis management with incident response, you can respond earlier to incidents and in crisis situations to protect ongoing operations. With Archer Crisis Management, you can manage crisis teams, communications, and plans while easily working with business continuity and IT disaster recovery teams to activate recovery plans when needed.

Key Features

- Workflow and notifications to provide a handoff between incident response and crisis teams for escalating events.
- Workflow, notifications and reporting for managing crisis events.
- Automated workflow to activate BC/DR plans during a crisis.
- Centralized contact and notification libraries to communicate during a crisis event.
- A lessons-learned assessment helps crisis teams evaluate where they can improve before the next event.

Key Benefits

With Archer Crisis Management, you can:

- Report and manage crisis events and send emergency notifications to communicate crisis information to appropriate personnel.
- Activate BC/DR plans to recover disrupted business operations, facilities or IT infrastructure.
- Reduce the impacts of incidents before they turn into crisis events.
- Evaluate lessons learned for incorporation in future plans.



Business Resiliency

Quick Links Log a Crisis Event Search BC/DR Plans Create a BC/DR Plan Search BIAS Perform a BIA

CRISIS MANAGEMENT

Crisis Management Quick Links

- Report a Crisis Event
Create a new crisis event record.
- View Crisis Events
View all crisis events.

Active Crisis Events

Active Crisis Events by Enterprise Infrastructure

Crisis Event Summary

Crisis Events By Region and Status

Process Name	Compliance Impact Rating	Data Confidentiality Impact Rating	Data Integrity Impact Rating	Financial Impact Rating	Operational Impact Rating	Reputation Impact Rating	Strategic Impact Rating	Criticality Rating	BIA ID	Overall Status	Approved Date
Account Management	●	●	●	●	●	●	●	●	BIA-00045	Awaiting Review	2/3/2017
Account Opening	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	BIA-00066	In Process	
Account Opening - HNW Client	●	●	●	●	●	●	●	●	BIA-00040	Approved	4/21/2019
Account Reconciliation	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	BIA-00068	In Process	
Accounting Process	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	Not Rated	BIA-00069	In Process	

Lessons Learned Assessments - Response Rates



Discover More

Archer, an RSA company, is a leader in providing integrated risk management solutions that enable customers to improve strategic decision making and operational resiliency. As true pioneers in GRC software, Archer remains solely dedicated to helping customers understand risk holistically by engaging stakeholders, leveraging a modern platform that spans key domains of risk and supports analysis driven by both business and IT impacts. The Archer customer base represents one of the largest pure risk management communities globally, with over 1,500 deployments including more than 90 of the Fortune 100.