



Archer Products and Services

Sub-processors

Last Updated: November 2022

Archer may contract with other companies to provide certain services on its behalf. Sub-processors that may process Customer Content (as defined in the Terms of Service) are itemized below. Archer affiliates may also process Customer Content. As agreed in the Data Processing Addendum, Archer has adequate data transfer mechanisms in place with each sub-processor. The lists below do not apply to pre-release versions.

Summary of Sub-processors for Archer Products and Services

<u>Offering</u>	<u>Sub-processor</u>	<u>Location</u>	<u>Nature of Processing</u>
	<u>US Service Offering:</u>		
Archer Suite Hosted	Amazon Web Services	US-WEST-2 (OR) US-EAST-1 (Northern, VA)	US primary and secondary (DR) region
	<u>EMEA Service Offering:</u>		
	Amazon Web Services	EU-West-1 (Ireland) EU- Central-1 (Frankfurt)	EMEA data center and DR site
Archer Suite SaaS	<u>US Service Offering:</u>		
	Amazon Web Services	US-WEST-2 (OR) US-EAST-1 (Northern, VA)	US primary and secondary (DR) region
	Workato, Inc.	US-EAST-1 (Northern, VA)	Provision of Archer Connect functionality within Archer SaaS
	<u>APJ Service Offering:</u>		
	Amazon Web Services	AP-SOUTHEAST-2 (Sydney)	APJ primary and secondary (DR) region
	<u>EMEA Service Offering:</u>		
	Amazon Web Services	EU-West-1 (Ireland) EU-Central-1 (Frankfurt)	EMEA primary and secondary (DR) region
	Workato, Inc.	EU-Central-1 (Frankfurt)	Provision of Archer Connect functionality within Archer SaaS
Archer Engage for Vendors	<u>US Service Offering:</u>		
	Amazon Web Services	US-WEST-2 (OR) US-EAST-1 (Northern, VA)	US primary and secondary (DR) region
Archer Engage for Business Users	<u>US Service Offering:</u>		
	Amazon Web Services	US-WEST-2 (OR) US-EAST-1 (Northern, VA)	US primary and secondary (DR) region
	<u>APJ Service Offering:</u>		
	Amazon Web Services	AP-SOUTHEAST-2 (Sydney)	APJ primary and secondary (DR) region
	<u>EMEA Service Offering:</u>		
	Amazon Web Services	EU-West-1 (Ireland) EU-Central-1 (Frankfurt)	EMEA primary and secondary (DR) region

<u>US Service Offering:</u>				
Archer Insight	Amazon Web Services	US-WEST-2 (OR) US-EAST-1 (Northern, VA)	US primary and secondary (DR) region	
	Workato, Inc.	US-EAST-1 (Northern, VA)	Provision of Archer Connect functionality within Archer Insight	
	<u>EMEA Service Offering:</u>			
	Amazon Web Services	EU-West-1 (Ireland) EU-Central-1 (Frankfurt)	EMEA primary and secondary (DR) region	
	Workato, Inc.	EU-Central-1 (Frankfurt)	Provision of Archer Connect functionality within Archer Insight	

Educational Services	Skytap, Saba, Credly	USA*	Provisioning training including virtual training labs; training content and surveys; certifications or completion.
Customer Support / Maintenance Services	RSA Security Australia Pty. Ltd.	Australia	Provision of Customer Support
	RSA Security Canada ULC	Canada	
	RSA Security Egypt Limited	Egypt	
	RSA Security Applications India Private Limited	India	
	RSA Philippines	Philippines	
	RSA Security Solutions (Singapore) Pte. Ltd.	Singapore	
	RSA Security UK Ltd	United Kingdom	
	RSA Security LLC	USA	
	Atlassian (Jira)	USA	
SFDC	USA	Provision of Customer Support – Intake of Customer Support queries	

** The country listed is the sub-processor's primary location. Archer purchases the sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.*