

Archer® Operational Resilience

Your organization must continue to achieve its strategic objectives no matter what-and one of the most important objectives is providing your products and services to your customers. However, a prolonged and evolving onslaught of pandemic, weather, geopolitical, supply chain and cyber disruptions can threaten your ability to do so. These threats can also magnify the risks you already face.

Today, organizations are a complex tapestry of business processes, technologies, data, people, third parties and more that must come together to achieve your strategic objectives. Yet when disruption occurs, each of these layers adds complexity and exposes any fragility in your organization. Furthermore, functions responsible for taking the lead in managing risk and building resilience, such as risk, recovery, third-party and IT security teams, are often siloed with different approaches and objectives.

Disruptions can threaten your strategic objectives and having fragmented teams with disconnected approaches can be an impediment. Now more than ever, your organization needs to be aligned, prepared, resilient, and capable of not only withstanding but thriving amid the impacts of disruption.

Building Operational Resilience

Organizations are under increasing pressure to not only be able to recover from disruptions but become operationally resilient – which is the ability to continue to deliver on your strategic objectives before, during and after disruption. Becoming resilient requires alignment on common goals and engaging across the entire organization. It requires a culture change, a different way of prioritizing, much more coordination with other teams, and more. Some elements to consider in building operational resilience include:

- **Culture:** Executives must set the tone from the top that building resiliency is a priority.
- **Alignment:** teams leading the charge – business resiliency, IT disaster recovery, risk management, third party management, and others must align on common objectives, approaches and tools.
- **Prioritization:** The organization must focus on making their most important products and services and their dependencies resilient.
- **Risk-informed:** Resiliency must be built on the foundation of integrated risk management to put the focus on the risks and threats that could impact your organization the most.
- **Engagement:** Resilience programs can be driven centrally, and the entire organization must take ownership for making the business resilient from top to bottom.
- **Agility:** Preparation and planning are vital, but a key part of being resilient is being agile – having the ability to adapt to circumstances as they unfold. This must be built into the DNA of the organization.

The Archer Advantage

Archer Operational Resilience is a critical tool in providing you the capabilities and foundation to build a resilient organization. The solution is built on regulatory guidance, current standards, and best practices so your teams can be confident in their direction.

Archer Operational Resilience is also built on the foundation of integrated risk management. Building a resilient organization cannot be done effectively with fragmented approaches to managing risk – it requires coordination across your risk management, resiliency, third party, IT, and other teams who are managing risks, and aligning on a common approach and objectives. This alignment is critical because it also enables you to better engage your business units, IT, third parties and customers. Integrated risk management enables a coordinated approach to and view of risks so you can focus your efforts.

Archer Operational Resilience

Archer Operational Resilience provides an interactive, automated approach to the prioritization, planning, coordination, engagement, and insights needed to support your journey to build operational resilience. Real-time dashboards and information provide timely visibility on the status of your organization's resilience, as well as disruptions, risks, threats, and remediation activities impacting your organization. Archer also helps you fine tune your approach over time and improve engagement across the organization.

Archer Operational Resilience includes the following use cases designed to help your organization progress on its journey to build resilience:

- Archer Business Impact Analysis enables you to determine the criticality of your products and services or business processes and supporting dependencies so you can focus on what is most important. You can set and measure resiliency goals like recovery time and point objectives and impact tolerances.
- Archer Operational Scenario Analysis helps you make sense of potentially disruptive risks, threats or scenarios that could impact your organization's ability to achieve your objectives. You can identify scenarios, track and correlate threats and risks, test your assumptions, and identify, prioritize, and address gaps that could have the most significant impact on your organization.
- Archer Key Indicator Management. It is critical to know if your organization is resilient or not. Archer provides the quantifiable metrics needed to define and measure objectives that will help you keep the pulse on your journey. The status of operational resilience changes as much as your organization. With Archer you can continuously monitor your status, adapt to changing circumstances, and identify gaps and address them.

Archer Operational Resilience provides an interactive, automated approach to the prioritization, planning, coordination, engagement, and insights needed to support your operational resilience approach.

