

Archer Resilience Management

Like so many others, your organization is a complex tapestry of products, services, processes, technologies, data, employees, third parties and more. Each of these layers adds complexity, which in turn magnifies the fragility of your organization, especially when a disruption occurs. At the same time, you are trying to service your customers, drive growth and fulfill myriad other business objectives you have. Your organization must be resilient against whatever disruptions come your way, whether it's a natural disaster, health crisis, a cyberattack or other events.

Business continuity (BC) and IT disaster recovery (DR) planning go a long way toward ensuring that critical business and IT functions continue to operate or can be recovered within acceptable impact tolerances if a crisis occurs. However, managing the recovery plans for all these complex processes, systems, third parties and more is complicated. What's more, there are often uncoordinated, ad hoc processes for creating, approving, maintaining and testing plans.

Business continuity management (BCM) teams usually capture static BC/DR plans in multiple, inflexible tools and systems that are difficult to keep updated. With limited coordination among business continuity, disaster recovery and crisis teams, there is often little visibility into emerging risks that may impact the continuity or resilience of your organization's operations. This lack of coordination and visibility makes it difficult to prove to senior management that the organization is resilient.

Transform from Recovery to Resiliency

Recovery implies that the business has developed recovery plans to restore needed services after a disruption. In contrast, resiliency programs are proactive. They are designed to address and mitigate resiliency risk to your organization, in addition to coordinating recovery. Resiliency requires building processes and technologies that naturally adapt to adverse conditions, make mid-course corrections and avoid many of the negative impacts of a disruption. A successful business resiliency program aligns business continuity planning, IT disaster recovery planning, crisis management and incident response activities with your organization's broader business strategy and objectives.

Now more than ever, your organization needs your teams to work closely to create a more resilient enterprise, capable of minimizing the financial, operational and reputational impact of disruptions. At the same time, your senior management team needs a better understanding of resiliency risk and related budget requirements, not to mention a level of confidence that the organization is prepared should a crisis occur.

The Archer Resilience Management Advantage

Archer Resilience Management provides an automated approach to business continuity and disaster recovery planning and execution, allowing swift response in crisis situations to protect your ongoing operations. With Archer, you can assess the criticality and impact tolerance of business processes and supporting technologies and develop detailed business continuity and disaster recovery plans using an automated workflow for plan testing and approval. You can more effectively handle disruptive events and keep them from becoming bigger and more costly. If they do become a crisis, Archer enables you to manage these events by helping you coordinate with crisis and recovery teams and others involved in resolving the event.

Real-time dashboards and reports provide your senior management team with a better understanding of resiliency risks, insight into budget requirements and a level of confidence that a solid resiliency program is in place if a crisis occurs.

Archer offers a standards-driven, automated approach to resiliency planning and recovery, allowing your organization to be prepared and respond swiftly to business disruptions. With Archer, you can transform the efficiency of your resiliency and recovery teams, address the most critical areas of the business quickly and partner across the business to achieve your organization's resiliency goals.

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Bring business context to resiliency and recovery planning

How do you know what is most critical to your business? Which business services are the most critical for you to ensure they are resilient? What are the upstream and downstream dependencies, systems and processes, and how does your team plan for these? These critical questions must be assessed in concert with an understanding of business criticality and strategic and operating priorities. Archer offers a centralized business services repository tied to the supporting business and IT dependencies. This enables management to catalog and better understand the context of the organization, assess the criticality of each important business service or process and their supporting dependencies, prioritize the planning process based on criticality, and then put resiliency measures in place.

Integrate incident and crisis response

Muddling through a crisis event and being saved by "heroic efforts" is not the type of experience any team wants to experience, much less repeat. Organizations must adequately plan for and proactively build steps to manage incidents as they arise and effectively deal with crisis events to bring them to a swift and successful resolution. Bringing the resiliency program together managing day-to-day incidents or planning and testing for crisis events, your programs must include a cycle for learning and improving processes. With Archer, you can more effectively keep your resiliency program in line with changes within your organization, new or changing regulations, and new business, and build resiliency into the very processes you perform.

Archer Resilience Management provides an automated approach to planning and recovery, allowing you to respond swiftly in crisis situations to protect your ongoing operations.

Adapt your resiliency program

Businesses are fluid and prone to changes, and priorities need to be reevaluated on a regular basis—and resiliency planning and execution should follow this same pattern. Archer follows industry and regulatory standards that recommend developing a resilient organization in line with business priorities and strategic objectives in a way that is flexible enough to adapt and react to changing priorities. Archer enables you to tailor continuity, recovery and response processes, add new workflows, and program new reports while maintaining your approaches and taxonomies.

Archer Resilience Management

Archer Resilience Management provides the foundation to align your teams and build business resilience across your organization. Archer's guided and automated approach is built on best practices, and industry and regulatory standards.

Archer provides the insights needed at all levels to ensure you are focused on your highest priorities, are addressing the highest impact risks, are testing your resilience capabilities, and are closing the gaps.

Archer Resilience Management includes several use cases designed to meet your specific business needs and progress in your organization's business resiliency maturity journey, including:

- **Archer Business Impact Analysis** helps you determine the criticality of business services and processes for prioritization and sequencing for recovery planning and building resiliency measures. Campaign capabilities enable you to automatically update or create business impact analyses (BIA) across sets of business processes.
- **Archer Incident Management** provides a case management and incident response solution for reporting and categorizing incidents. You can quickly evaluate the criticality of an incident, determine the appropriate response procedures, and assign response team members based on factors like business impact and regulatory requirements.
- **Archer Business Continuity & IT Disaster Recovery Planning** offers a coordinated, consistent and automated approach to business continuity and IT disaster recovery planning, testing and execution. It allows you to respond swiftly in crisis situations to protect your ongoing operations.
- **Archer Crisis Management** provides a coordinated, consistent and automated approach that enables swift response in crisis situations to protect your ongoing operations. You can manage business continuity and disaster recovery and align activated plans with your organization's crisis team activities to manage crisis events holistically.
- **Operational Scenario Analysis** helps your organization make sense of plausible disruptive scenarios that could impact your ability to provide products and services to your customers. It enables you to identify scenarios, track and correlate threats and risks, test assumptions, and identify, prioritize, and focus on measurable gaps that could have the most significant impact on your business.

Archer Resilience Management provides a resiliency-driven approach to help your organization mature from reactive business and IT recovery objectives to a proactive posture that enables your team to significantly reduce the effects of disruptions to your business. With Archer, you can engage your broader organization and transform the efficiency of your resiliency team to protect your critical business operations.



About Archer

Archer is a leading provider of integrated risk management (IRM) solutions that enable customers to improve strategic decision-making and operational resilience with a modern technology platform that supports qualitative and quantitative analysis driven by both business and IT impacts. As true pioneers in GRC software, Archer remains solely dedicated to helping customers manage risk and compliance domains, from traditional operational risk to emerging issues such as ESG. With over 20 years in the risk management industry, the Archer customer base represents one of the largest pure risk management communities globally, with more than 1,200 customers including more than 50% of the Fortune 500.

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